

**PM7**

# **CREATIVE PROBLEM SOLVING**

**(Two Days)**

**Linda McDonald**

**OR**

**Angus Duncan**

## **COURSE OVERVIEW**

Stimulating innovative thinking can have one of the highest paybacks to an organisation than any other form of personal development. This one or two day programme will encourage participants to break out of existing mindsets and use specifically designed activities to challenge assumptions and to take a look at problems and opportunities from new and innovative angles.

Delegates will be encouraged to explore how they can work more creatively together and utilise some of the proven tools and techniques to work through a tried and tested problem solving process. Visualisation and scenario development will be practised to shed light on identifying and solving current problems.

## **WHO SHOULD ATTEND**

This course is designed for managers and senior staff, Company lawyers, Human Resource Staff, Team leaders, and Supervisors.

## **LEARNING TOPICS WILL INCLUDE:**

- The concept of creative problem solving.
- Creating an effective problem solving team.
- Leading and facilitating team discussion.
- Listening and questioning techniques.
- Selecting tools and techniques for identifying and solving problems.
- Problems checklists, mapping and brainstorming.
- Analysing and evaluating solutions